



**Community Planning Partnership
Presentation
16th August 2018**

**Single Islands GP Model
Mull & Iona**

Imperative for Change & Challenges

- Recruitment Challenges – GP shortage Nationally & Locally
- New GP Contract – sees work transferring from GPs to wider Primary Care Team
- Community Concerns – Existing Services; New Configuration & Need for Equity of Access (In & OOHs)
- Cost of Service Model – Locum use v Single Island Practice
- Minimise (GGC) hospital use and delay
- Need for Whole Systems Approach
- Requires excellent communication (IT) systems to enable multi-disciplinary working; telephone/video conferencing; monitoring of long-term conditions; support care at home & support for performance reporting information

Aim

Consolidate activity and efforts to date to implement a delivery model for Primary Care Services, both in and out of hours, to Mull, Ross of Mull and Iona communities based on assessed needs

Model & Guiding Principles

- Single Island Practice
- GPs Recruited across 3 Surgeries – Tobermory; Salen/Craignure; & Bunessan (covering ROM & I)
- GPs will operate out of sites identified 80% of the time & Rotate across other Practices 20%, including to support CPD & give choice of GP
- Support Services eg admin streamlined to achieve economies of scale & lift burden of clinical services
- OOH – GP on call supported from Craignure enabling concentration of skilled care in one location
- Cost and contract predicated on current budget (£1,796 M)

Advantages

- Provides Continuity of Care
- Supports Quality of Care
- GPs in-depth understanding – localities
- Shift from Single Organisation / Specialism to Whole System Focus
- Clarity of contribution & support within wider Health Care System
- Promotes effective allocation of skills / resources to meet needs & demands

Success

- Improve access to services
- Function as a whole system approach
- Co-ordinate expertise, guidance, training & development & ensure specialist skills retained
- Improve information sharing, communication & reduce barriers
- Promote joint monitoring / evaluation that ensures delivery models are safe, sustainable & affordable

Equality Impact Assessment – Considerations

• Safety in Service Delivery – consider protective characteristics

1

• Effective & Efficient Services – scale / significance of change

2

• Quality Outcomes – impact / affect / outcomes

3

• Engagement with those affected – representation & involvement

4

• Risk and Mitigation – promoting access to services & rights to care & support

5

• Market Intelligence – taking actions based on findings

6

• Capacity to Deliver - joint monitoring / evaluation to ensure delivery model is safe, sustainable & affordable

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Community Engagement

- Involvement from all Patient Participation Groups
- Full LPG vote in favour of Single Island Model 28 th April
- 5 Community Meetings held 14 – 18th May
- HSCP briefing in local press 1st June
- LPG members draft Clinical Lead JD 7th June
- Feedback received from GP's and Associate Medical Director
- Recruitment Process Initiated August 10th